Umair *Nawaz*



SALES DEVELOPMENT · US MARKET · LAHORE

Night shift ✓ · On-site Lahore ✓ · Immediate start

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PROFILE

One year on a call-center floor, then seven years as an agency founder handling US, UK and European clients in English every day. Now moving into a full-time phone sales seat on a US campaign. Available immediately: night shift, on-site in Lahore, 12-month commitment.

CORE SKILLS

COMMUNICATION

One year on a call-center floor, plus live client calls · Plain written English: proposals, follow-ups, complaint replies · Cold-outreach copy and call scripts for a US offer · Urdu and Punjabi, native

CLIENT HANDLING

Scoping and pricing · Revisions and complaints · Upsells and repeat orders · Review requests · Working across client time zones

PRODUCT KNOWLEDGE

Websites and WordPress · SEO · Google Business Profile · Paid ads · Logo and brand design · CRM funnels

TOOLS

GoHighLevel (CRM) · Trello · WordPress · AI tools: Claude Code, Gemini

EXPERIENCE

2018 – Present

Co-Founder

2019 – Present

CBHiTech, Lahore

Creative, web and AI agency selling to international clients, through Fiverr (closed to new orders in October 2026) and directly.

- Handled client communication personally, by message and on live calls: scoping, pricing, revisions, complaints, upsells and review requests.
- Hired and ran on-site CSRs and remote staff, including QA and monthly payroll.
- 2026: wrote cold-outreach scripts and a sales process for a US local-business offer (websites, SEO, GoHighLevel, ads) and built 27 demo sites for it.

Call Center Agent

2018 · 1 year

Transdata, Johar Town, Lahore

SELECTED RESULTS

7	1	11,000+	500+
years of daily English client communication	year on a call-center floor (2018)	logo and branding orders delivered	WordPress websites built

EDUCATION

BS Information Technology

University of the Punjab, Lahore · 2021 · CGPA 3.2 · English fluent, Urdu and Punjabi native

FOR THE RECRUITER

SHIFT	**Night, 6 PM–5 AM PKT**	LOCATION	**On-site, Lahore**
I LIVE IN	**Thokar Niaz Baig**	TRANSPORT	**My own arrangement**
START	**Immediately**	COMMITMENT	**12 months**
GOAL	**Appointment setter, then closer**	REFERENCES	**On request**

Will a business owner stay in the seat?

I stopped taking Fiverr orders in October 2026. I worked a call-center floor before I had a business, and I want to go back and become a closer. That takes a manager, a script and daily call volume, not my own office. So I am giving this 12 months.



Hear my 60-second English intro: umair.lirevon.com

Lahore · GMT+5 · available 6 PM–5 AM PKT · Last updated 10 Nov 2026 · v1.1